



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Technology Center 2600

IN RE PATENT
APPLICATION OF:

Michael ZIRNGIBL *et al.*

SERIAL NO.: 09/455,534

FILING DATE: December 7, 1999

ART UNIT: 2645

EXAMINER M. CHOW

FOR: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT
OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES, WITH
INTEGRATED INBOUND AND OUTBOUND VOICE SERVICES

Mail Stop Fee Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA. 22313-1450

TRANSMITTAL LETTER

Sir:

Transmitted herewith for filing in the present application are the following documents:

1. One-month Petition for Extension of Time (in duplicate);
2. Response to Non-Final Office Action (Paper No. 17);
3. Supplemental Information Disclosure Statement (in duplicate);
4. PTO Form-1449 (3 pages) with sixty-four (64) references attached; and
5. Check No. 2521 in the amount of \$290.00.

Our check for \$290.00 is enclosed covering any required fees. In the event any variance exists between the amount enclosed and the Patent and Trademark Office charges, please charge or credit the difference to our Deposit Account 50-0311, Reference No. 23453-035. A duplicate copy of this letter is enclosed for that purpose.

If the enclosed papers are considered incomplete, the Mail Room is respectfully requested to contact the undersigned at (703) 464-4800.

Respectfully submitted,

Date: November 6, 2003

By:


Bradford C. Blaise
Registration No. 47,429

MINTZ, LEVIN, COHN, FERRIS, GLOVSKY, AND POPEO, PC
12010 Sunset Hills Road
Suite 900
Reston, Virginia 20190
(703) 464-4800 (Telephone)
(703) 464-4895 (Facsimile)

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